



# E-Newsletter

A National Update of Performance-based Standards

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#### PbS Timeline

- July 15, New and Updated FIP's Due Online
- August 15, FIP Progress Notes
- October 1-31, PbS Fall Data
  Collection Period

#### PbS Community



We are pleased to welcome the following new jurisdictions into PbS for October 2009:

- New Hampshire Division for Juvenile Justice Services
- District of Columbia Department of Youth Rehabilitation Services

As well as additional sites from the following jurisdictions:

- New York State Office of Children and Family Services
- Louisiana Office of Juvenile Justice
- Sacramento County Probation Department in California.

Apply To Join!

# **July 2009**

# Inside This Issue

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# Mountain View Detention Unit Creates a Winning PbS Team

Mountain View Youth Development Center Detention Unit (MVDU) has worked hard over the last few years to incorporate PbS into every aspect of the facility's programming. One of the key aspects to the implementation of the PbS process is the development of an interdisciplinary team to assist in the collection of data. This team includes: Program Managers, Social Workers, Substance Abuse Counselors, Medical Personnel, Office assistants, and Front Line Staff. Through the efforts of this diverse team, we are able to reach more staff and educate them on the benefits of the PbS Program. This process has enabled us to collect better, more accurate data.

We have worked to make PbS an integral part of daily operations and as a result we have made PbS a scheduled topic at the weekly Senior Management Meetings. Twice a year we hold an open forum to discuss the outcome measures made available to us from the previous data collection. During this meeting we formulate Facility Improvement Plans (FIPs) as well as develop and define improvement strategies. The FIPs developed are incorporated in yearly facility goals and are discussed to ensure that we are on task. All of this is essential to the quality assurance process that we have developed to actualize the benefits of PbS.

We appreciate all that PbS has helped us accomplish and look forward to working with PbS in the future as we work toward improved programming and an environment that is sound and healthy for both staff and youths.

Tami Cooper & Boyd Kronholm
PbS Site Coordinators
Department of Corrections, Maine

# **Coaches Corner - Dave Crowley**

The Mountain View Detention Unit (MVDU) is a 30-bed unit located within the Mountain View Youth Development Center in Charleston, Maine. It is operated under the umbrella of the Maine Department of Corrections, Juvenile

#### What do you think?

Suggestions and submissions are always welcome. Showcase your facility and involvement in an upcoming newsletter.



### PbS Help Desk

**Toll Free:** 888-727-5482

Speak with a Help Desk Representative. (10am - 6pm EST)

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Eric Hansen is an experienced, skillful correctional administrator who manages the entire site in Charleston. He also serves as the Detention PbS Facility Administrator. Tami Cooper and Boyd Kronholm are the Site Coordinator.

While Eric Hansen provides the overall direction and leadership he eagerly recognizes Mountain View's success as a reflection of the team's efforts. Tami Cooper is clearly an integral part of the team that Eric has constructed. Tami leads the development and planning for PbS related work. She moves the team toward improving outcomes as well as improving the overall climate and atmosphere within the detention unit. Like Eric, Tami also readily acknowledges that the successes and improvements of the MVDU is a reflection of the carefully developed on-site PbS Team. Over the past year and a half the team has more effectively come together to make significant improvements in the PbS Critical Outcomes.

As a visiting coach, I am most impressed with the alacrity and camaraderie among team members toward accomplishing their stated FIP goals. They have developed team PbS pens and other memorabilia through staff input.

The MVDU is further supported by Barry Stoodley, associate commissioner for the Juvenile Division and Lars Olsen, PbS state coordinator. Both central office individuals participate on all related calls for MVDU as well as support the other Maine PbS participating sites with the same vigor. MVDU is a successful unit with a strong team and is a real pleasure to work with on the PbS program.

Dave Crowley - PbS Coach