



August 2009

E-NEWSLETTER

A National Update of Performance-based Standards

www.pbstandards.org[E-mail Us](#)

PbS Timeline



September 23, DLC: PbS Fall Cycle



October 1-31, PbS Fall Data Collection Period



October 15, FIP Progress Notes Due

PbS Community



We are pleased to welcome the New Hampshire Division for Juvenile Justice Services and the District of Columbia Department of Youth Rehabilitation Services into PbS for October 2009 as well as additional sites from the New York State Office of Children and Family Services, the Texas Youth Commission, the Louisiana Office of Juvenile Justice and the Sacramento County Probation Department in California..

[Apply To Join!](#)

PbS Help Desk

Toll Free:
888-727-5482

Speak with a Help Desk Representative.
(10AM – 6PM EST)

help@pbstandards.org

170 Forbes Rd.

August 2009

Inside This Issue

- 2009 Barbara Allen-Hagen Award
- Louisiana PbS and Continuous Quality Improvement Services (CQIS)

2009 Barbara Allen-Hagen Award

The Council of Juvenile Correctional Administrators (CJCA) proudly announces the 2009 Barbara Allen-Hagen (BAH) Award recipients. The BAH Award recognizes exceptional work performed in the juvenile correction/ detention/ assessment facilities throughout the country. The participating locations work to ensure that facilities are safe for youths and staff, hold youths accountable and provide effective rehabilitation services that prevent future crime. The two juvenile facilities that were selected revealed extraordinary improvement to facility quality of life and operations as demonstrated through participation in CJCA's Performance-based Standards (PbS) program.

The 2009 BAH Award winners are:

- New Castle Youth Development Center, Secure Treatment Program, PA – Correction Category
- Long Creek Detention Center, ME – Detention/Assessment Category

Congratulations!!



Louisiana PbS and Continuous Quality Improvement Services (CQIS)

We at the Louisiana Office of Juvenile Justice (OJJ) feel that the

Suite 106
Braintree, MA 02184

Phone: 781-843-2663
Fax: 781-843-1688

www.cjca.net

success of a facility or program is largely related to how well program operations meet the agency's mission, vision and guiding principles. In 2006, OJJ became involved with Performance-based Standards (PbS) and incorporated the PbS data collection process into the agency's existing Continuous Quality Improvement Services (CQIS) program. PbS was a perfect fit for the already established quality assurance program. The purpose of integrating PbS processes into the CQIS program was to regulate and efficiently monitor programs and services ensuring quality standards that promote healthy outcomes for the youth in custody..



Pictured Left to right: Angela Arabie, Program Manager, Katie Kirkpatrick, Program Coordinator, Debbie Linder, Executive Management Officer, Lynne Geromini, Administrative Program Director

The CQIS staff facilitates quarterly secure care reviews that focus on indicators relative to treatment services to ensure individualized treatment plans are in place and that the identified goals and objectives are attainable and being met. Additionally, bi-annually we focus on areas of facility operations linked to administration, safety and security, education, food services, investigative services and staff development. OJJ incorporated the PbS Expected Practices and Processes into these quarterly and bi-annual reviews to assist staff in assessing the quality of facility operations. These indicators help identify and monitor particular need areas to be addressed in order to achieve the agency's maximum operational potential. Additionally, a larger, more comprehensive quality assurance review meeting is conducted twice a year that incorporates the quarterly reviews, the bi-annual reviews and the PbS data collection results. CQIS staff members analyze and present outcome measures to Executive Staff, facility directors and facility staff. Facility and central office staff review and adjust Facility Improvement Plans (FIPs) and develop action plans to continue the improvement of services to youth. We have found that the collaborative effort of the team at OJJ as well as the parallel between PbS and CQIS is a winning combination.

Katie Kirkpatrick
PbS State Coordinator
Louisiana Office of Juvenile Justice