









E-NEWSLETTER

A National Update of Performance-based Standards

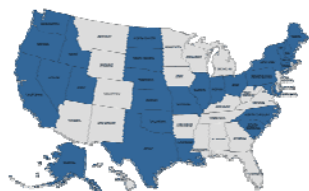
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PbS Timeline

-  April 1: Data Collection Starts
-  April 15: FIP Progress Notes Due
-  May 7: End of Online Data Collection Period
-  May 10: PbS Draft Reports Available
-  May 21: Close of Draft Site Report Period
-  May 25: Production of Final Site Reports

PbS Community



The upcoming April data collection will include 198 participants across 28 states. We are pleased to welcome our newest participants from the Utah Division of Juvenile Justice Services.

[Apply To Join!](#)

What do you think?

Suggestions and submissions are always welcome. Showcase your facility and involvement in an upcoming newsletter.

[Contact Us!](#)

PbS Help Desk

Toll Free:
888-727-5482

Speak with a Help Desk Representative.

March 2010

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- New Website Features Coming Soon

7 Action Steps to Successful Improvement

Understanding the value of interim measures prompted PbS to develop a new approach to the process of creating facility improvement plans (FIPs). In September 2009, PbS assembled five teams to research and review data collected for recent FIPs. With careful analysis and assessment, these teams developed the FIP 7 Action Step Improvement Process.

The FIP 7 Action Step Improvement Process facilitates the development of clear, focused improvement plans by taking the guesswork out of the course of action. These 7 Action Steps assist facilities in creating comprehensive, measurable and sustainable FIPs. By utilizing the 7 Action Step model, staff members can more easily identify and address the opportunities to improve the quality of care and performance within the facilities. The FIP 7 Action Step model is a useful tool designed to make the improvement process more straightforward and serve as a reference guide that facilities can use to recognize and salute the achievement of goals.

In addition to the 7 Action Step Improvement Process, PbS has also expanded the number of Distance Learning Conference (DLC) calls to promote communication of successful improvement among the growing field of participants. DLCs have been presented on topics of Staff and Youth fear for safety and reduction of confinement time and events. For more information log into the PbS website and browse the *Facility Improvement Planning* resources in the *Resources for Participants* section of the website.

New Website Features Coming Soon

Over the past year, CJCA has been working behind the scenes to make major improvements to the PbS website. The website will remain the same for the upcoming April data collection but here are some of the features that

(10AM – 6PM EST)

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are in development for October and beyond.

Faster Data Entry – Online data entry will be getting smarter by only asking the questions that apply based on the information you enter.

Enhanced Printing – Printing out completed forms like a Youth Record involves printing each section individually and can be tedious. The new website will allow you to print completed surveys with just one button.

Improved Quality Control – The new PbS website will stop data many data entry errors before they occur by recognizing and alerting users of inconsistent answers.

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